



A snippet of our medical and non-medical provider network developments performed by some of our 11 Euro-Centers to the benefit of our clients; insurance companies, assistance companies and corporate clients.

EC Bangkok:

16 new cashless providers in **Bangkok, Lombok & Bali** (Indonesia) and **Goa** (India).

Site inspection in Philippines and promotion of EC's virtual card.

Cross reference about recommended AA provider in **India** – turns out they were not registered! This is why we do cross referencing! Hospital/TPA scam on **Sri Lanka** uncovered!



Bangkok



EC Cape Town:

Tunisia site inspection. Four new agreements signed with a new hospital group, as well as 18 new cashless agreements. Average discount achieved is 15%. Site inspection to **Nairobi** and long-term partners visited again, hereunder Nairobi Hospital.



Meeting with Clinique Amen Nabeul, Tunisia



Polyclinique Hammamet

EURO-CENTER
Local Assistance - Worldwide



EC Cyprus/Istanbul:

Site inspections to **Oman** due to specific client interest. 11 hospitals and clinics visited, and new cashless provider agreement signed with hospital UAE hospital group with facilities across the middle east. Other agreements entered as well. New discounts achieved: 10-15%.



Meeting at Al Motokamla Clinic

31 new cashless agreements in **Greece, UAE, Turkey, and Egypt**. New TPA solution as well, as current provider ceased to live up to our internal group guidelines. New inpatient pricing package at hospitals in **Hurghada**. New networks in **Al Sokhna** (Egypt) and **Aqaba** (Jordan) due to client request.

EC Sao Paulo:

28 new medical providers vetted and accepted with cashless agreements, including in **Brazil** (AA provider) and in **Mexico** (paediatrician). Main geographical focus is currently **Mexico, Dominican Republic, Colombia, Ecuador, and Costa Rica**, which recently resulted in four new hospitals having been added to the network with cashless agreements.



EC Sydney:

New cashless providers added to the network from **Australia, New Zealand, Japan, French Polynesia,** and **New Caledonia**. The main driver groups have been MOFA clients and Missionaries.

Interesting case: successful recourse using EC SYD lawyer to prove a treatment failure in a hospital in **Canberra**. As a result, EC SYD just received a refund payment of AUD 59K (Euro 37K) for a client.

Network development upon client request: EpiPen accessibility and availability process secured in Japan and South Pacific (**Australia, New Zealand, Papua New Guinea, American Samoa, Tonga, Vanuatu, Fiji, Tahiti, Marshall Islands**).

Site inspections of providers in **Osaka, Kyoto, and Tokyo**. It was very important to catch up with key providers after the long Covid period to secure cashless services in Japan. Our preferred providers in Tokyo re-confirmed that they were very happy with dealing with Euro-Center. They always appreciate our quick response and swift payment process.



**New cashless agreement
with Tokyo Amate
Centre**



**Euro-Center is recognised.
EC sign on the Hire Clinic
counter**



**Happy customer (Minako)
and happy provider (Hire
Clinic)**